

AML/CTF Post-training questionnaire

Thank you for completing today's AML/CTF training. This short survey helps us understand how useful the training was, what you learned and where further support may be needed.

Name (optional) _____

Agency _____

Role _____

Q1. Before we dive into the details, on a scale of 1 to 10, how likely are you to recommend this training to a colleague?

1 Not at all likely	2	3	4	5	6	7	8	9	10 Extremely likely
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

Q2. Please tell us about your main reasons for this score

Q3. On a scale of 1 to 5, where 1 means no knowledge at all and 5 means expert knowledge, how would you rate your current knowledge of the following after completing the training?

	1 No knowledge	2 Limited knowledge	3 Basic knowledge	4 Good knowledge	5 Expert knowledge
AML/CTF regulations and how they apply to real estate	☐	☐	☐	☐	☐
Customer due diligence requirements	☐	☐	☐	☐	☐
AML/CTF regulations and how they apply to real estate	☐	☐	☐	☐	☐
Identifying ML/TF risks	☐	☐	☐	☐	☐
Escalating concerns or suspicious activity	☐	☐	☐	☐	☐

Q4. On a scale of 1 to 5, where 1 means not at all competent and 5 means very competent, how competent do you feel doing the following after completing the training?

	1 Not at all competent	2 Slightly competent	3 Moderately competent	4 Competent	5 Very competent
Explaining the new CDD requirements to clients	☐	☐	☐	☐	☐
Identifying when customer due diligence may be required	☐	☐	☐	☐	☐
Recognising potential warning signs or red flags	☐	☐	☐	☐	☐
Knowing when to escalate a concern internally	☐	☐	☐	☐	☐
Managing client questions or resistance about AML/CTF checks	☐	☐	☐	☐	☐

Q5. After completing the training, how prepared do you feel to apply AML/CTF requirements in your day-to-day role?

- ☐ Not at all prepared
- ☐ Slightly prepared
- ☐ Moderately prepared
- ☐ Prepared
- ☐ Very prepared

Q6. Overall, how useful was today's AML/CTF training?

- ☐ Not at all useful
- ☐ Slightly useful
- ☐ Moderately useful
- ☐ Useful
- ☐ Very useful

Q7. What was the most useful part of today's training?

Q8. What, if anything, still feels unclear or difficult to apply?

Q9. What could be improved to make the training more useful for real estate agents?
