



Anti-Money Laundering and Counter-Terrorism Financing Act (Exemption—Indue Ltd) Instrument 2025 (No. 35)

I, Carolyn Marsden, Acting National Manager, Policy Rules and Guidance Branch, make the following instrument as a delegate of the AUSTRAC CEO.

Dated 24 December 2025

Carolyn Marsden
Acting National Manager, Policy Rules and Guidance Branch
Australian Transaction Reports and Analysis Centre

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1 Name

This instrument is the *Anti-Money Laundering and Counter-Terrorism Financing (Exemption—Indue Ltd) Instrument 2025 (No. 35) (Instrument)*.

2 Commencement

This instrument commences on 31 March 2026.

3 Cessation

This instrument ceases to have effect on 30 June 2027.

4 Authority

This instrument is:

- (1) made under paragraph 248(1)(a) of the Act; and
- (2) subject to the conditions in section 8 of this instrument, as authorised under paragraph 248(2)(b) of the Act.

5 Definitions

Note: A number of expressions used in this instrument are defined in section 5 of the Act, including the following:

- (a) AUSTRAC CEO;
- (b) customer;
- (c) designated service.

In this instrument:

Act means the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006*.

Indue means Indue Ltd (ABN 97 087 822 464).

Payment Nominee means a Part 3B Payment Nominee as defined by Part 3B of the *Social Security (Administration) Act 1999* (Cth).

Subject to the enhanced income management regime has the meaning given by Part 3AA of the *Social Security (Administration) Act 1999* (Cth).

Services Australia means Services Australia (ABN 90 794 605 008).

6 Application

This instrument applies to Indue in respect of the provision of designated services covered by items 1, 2, 3, 18, 18A, 29 and 30 of Table 1 in subsection 6(2) of the Act.

7 Exempted provisions

Indue is exempt from the following provisions of the Act:

- (1) Section 28 - Undertaking initial customer due diligence

8 Conditions

This instrument is subject to the following conditions:

- (1) This instrument only applies while Indue:
 - (a) has valid agreement in place with Services Australia (**Services Agreement**) for the provision of services under Commonwealth Government's Enhanced Income Management regime as set out in Part 3AA of the *Social Security (Administration) Act 1999* (Cth); and
 - (b) in accordance with the Services Agreement, provides designated services as specified at section 6 of this instrument, to a customer as part of the Enhanced Income Management regime as set out in Part 3AA of the *Social Security (Administration) Act 1999* (Cth); and
 - (i) for designated services specified in items 1, 3, 18, 29 or 30 of Table 1 in subsection 6(2) of the Act, the designated service is provided to a customer who is subject to the enhanced income management regime; or
 - (ii) for designated services specified in items 2 or 18A of Table 1 in subsection 6(2) of the Act, the designated service is provided to a customer who is a Payment Nominee; and
- (2) Indue must notify the AUSTRAC CEO, in writing, of any event that may affect its ability to comply with this instrument within 14 days of such an event occurring.

Important Notice to the person named in this instrument

1. Under section 248(3) of the Act, a person granted an exemption subject to one or more conditions must comply with the conditions specified in the Instrument. Failure to comply with section 248(3) is a civil penalty provision and may result in any or all of the following:

- the exemption ceasing to apply to the person during any period in which the person does not comply with the relevant condition/s;
- the exemption being revoked;
- the AUSTRAC CEO applying to the Federal Court of Australia for a civil penalty order requiring the person to pay a pecuniary penalty in respect of the breach.

2. This exemption is specific to, or is based on an assessment of the:

- information or documents provided by, or on behalf of, the person to AUSTRAC in support of the application made under subsection 248(1) of the Act; and
- facts and circumstances relevant to the application, including the nature and type of business activities the person undertakes at the time of the application.

3. Under sections 136 and 137 of the Act, it is an offence to provide false or misleading information or documents to the AUSTRAC CEO. If any of the information submitted by the applicant or its representatives is found to be false or misleading, the exemption may be revoked and action initiated against the applicant.

4. The person granted the exemption may request the AUSTRAC CEO to revoke or vary the exemption at any time.

5. Any request to vary or extend the operation of this exemption must be submitted to the AUSTRAC CEO or an approved delegate no later than 8 weeks before the date the change is requested to commence.

6. This exemption does not preclude the person from making communications or disclosures that are otherwise permitted by law.