

Human resources

Concepts: Human resources (HR) practices include recruitment, training, evaluating, promoting, counselling, compensation, and disciplinary action. The way an organisation performs these HR practices informs staff about the expected levels of performance, behaviour and integrity.

Key questions:

- 1 Generally speaking are the most qualified people recruited?
- 2 Does the organisation have a training and development policy?
- 3 Are staff given access to training so they are able to perform their job well in today's constantly evolving environment?

Data sources: Plan how you will collect your information. Who will you ask? How will you ask questions? Questionnaires, surveys, key member interviews, group interviews, etc.

Data: Summarise the outputs of your data collection.